

goAML Web Submission Guide
- Partial Name Match Report &
Funds Freeze Report

UAE Financial Intelligence Unit 19/08/2021 – V1.0



Objective of this user guide

The objective of this user guide is to define and outline the steps to be followed when submitting a Partial Name Match Report (PNMR) and Funds Freeze (FFR) to the Financial Intelligence Unit (FIU).

This user guide is applicable to the designated MLRO or the deputy MLRO (should the lead MLRO be unavailable) of the reporting entity registered on the goAML.

Legal Disclaimer

The FIU reserves the right to amend, modify or change the contents of this document when deemed necessary.

Terms and Definitions

Terms & Definitions	Description
AML / CFT	Anti-Money Laundering / Countering Financing of Terrorism
FIU	Financial Intelligence Unit
MLRO	Money Laundering Reporting Officer or Compliance Officer
PNMR	Partial Name Match Report
FFR	Funds Freeze Report



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Reporting Requirements

Procedures

In line with the recent Supervisory Authorities communications on the subject and the obligation for TFS reporting, as stipulated in the Cabinet Decision (74) of 2020 "Regarding Terrorism Lists Regulation and Implementation of UN Security Council Resolutions on the Suppression and Combating of Terrorism, Terrorist Financing, Countering the Proliferation of Weapons of Mass Destruction and its Financing and Relevant Resolutions", two new reports have been introduced into goAML for Reporting Entities (REs) to use in this regard:

- 1. **Funds Freeze Report (FFR)**: To be used to report any freezing measure, prohibition to provide funds or services, and any attempted transactions related to 'confirmed matches'.
- 2. Partial Name Match Report (PNMR): To be used to report any 'potential match'.

Additionally, the following Reasons for Reporting (RFRs) have been created to be used with these reports. REs are asked to use the correct and most applicable Reasons for Reporting (RFRs) when submitting the aforementioned report types via goAML.

- 1. TFS/PFS Domestic list
- 2. TFS/PFS UNSCRs

Reporting Entities are expected to take all measures required as per cabinet decision (74) of 2020 in line with the procedures or guidance received from their supervisory authorities.

Reporting Entities should consult the published guidelines issued by their supervisory authorities and the Executive Office - IEC published guidelines, respectively, as updated from time to time in this regard.

A link to the Executive Office - IEC's website is found herein: https://www.uaeiec.gov.ae/en-us/un-page

For technical queries related to goAML, please contact the goAML Support team goaml@uaefiu.gov.ae

For any queries related to the implementation of TFS, please contact the Executive Office - IEC iec@uaeiec.gov.ae and your Supervisory Authority.



1. goAML Web Icons

Icon	Description
0	Add or Expand
Add	Add the captured detail
Cancel	Cancel the captured detail
Close	Close
•	Preview
3	Print
2	Refresh
×	Remove the uploaded document
Upload	Upload a document
Save	Save
Save Report	Save a report
Submit Report	Submit a report
Show Attachments x 0	Shows the attached documents
NEW REPORTS Y	Upload XML and web reports
DRAFTED REPORTS Y	Access drafted reports
SUBMITTED REPORTS >	View submitted reports
MESSAGE BOARD	Access goAML Message Board
MY GOAML Y	Change password and user/organization details
ADMIN Y	Access User Requests and Role Management
STATISTICS	Access Statistics
LOGOUT	Logout of goAML



2. Accessing goAML

Reporting entities can access the goAML by utilizing the username and password they created during the registration process. However, all reporting entities registration requests should be approved by their respective regulator before the registering organization is on-boarded to the goAML. Such authentication will always be required before a reporting entity is to granted access to the goAML.

2.1 Login Process

- 1. Click on the Login link https://services.cbuae.gov.ae
- 2. Navigate to Systems
- 3. Click on **Production** GOAML Web



4. You will then see the below pop-up screen; where you need to use the username received from webmaster@eservices.centralbank.ae and the Google Authenticator Passcode as the password



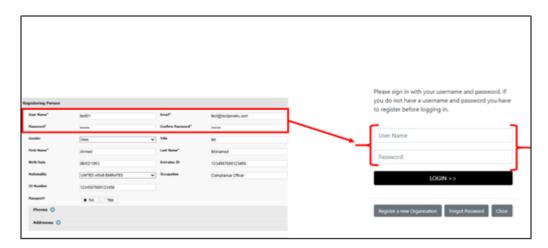
5. You will be directed to the goAML homepage



6. Click the Login Button



7. Type in the username and password you created at the time of registering on goAML then click login

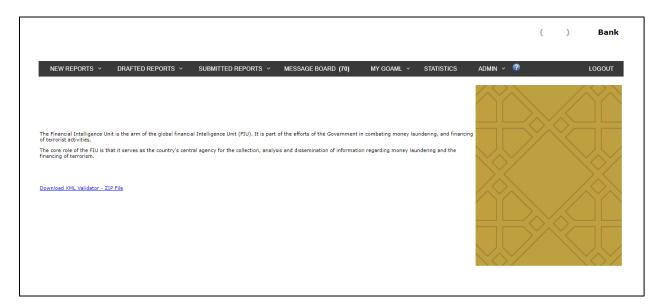




2.2 goAML Platform Landing Page

The landing page has the following visible items

- **Logged in user details** displays the username and the corresponding institution name (e.g. Ali from Gulf Global Bank).
- Menu Bar contains New Reports / Drafted Reports / Submitted Reports / Message Board / My goAML / Statistics / Admin, clicking any of the link items will give a user access to the required functionality (e.g. clicking message board populates the message board).
- Logout allows the user to logout.



3. Submitting a PNMR or FFR

3.1 Submission Options

The goAML system allows users to submit a report through the following options:

3.1.1 XML Reports

If the reporting entity has goAML- compliant XML files, then they may simply upload them to the goAML by uploading individual XML report files or XML reports in a ZIP file.

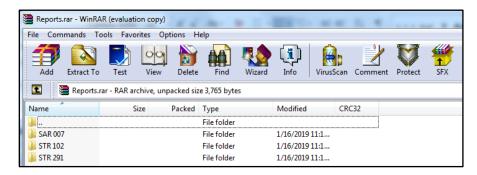
The link for uploading reports is accessible by hovering the mouse pointer on the menu bar:

• New Reports > select XML Upload





 Click on Browse and select the XML file to be uploaded. The user can select either a single XML file or a zipped file. In case of a zipped file, the user may enter multiple XML files along with attachments granted that they are in the appropriate format as depicted below:



• Click on **Upload**. The data is then uploaded to the goAML for acceptance or rejection.



3.1.2 Web Reports

If the reporting entity wishes to submit a report but does not have the data available in XML format, then they may enter the report directly onto a web form available on the goAML platform.

The link for uploading reports is accessible by hovering the mouse pointer on the menu bar:

• New Reports > select Web Reports



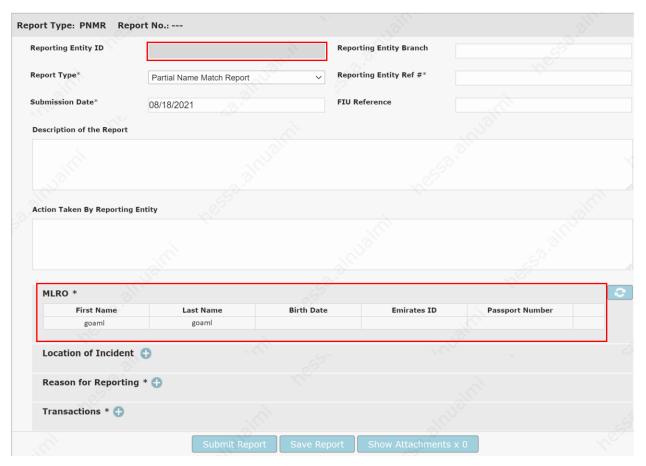
Once selected, a new general reporting template will be generated which will be discussed in detail in the following sections.



3.2 How to submit a PNMR & FFR

3.2.1 An Overview of the Report Cover

The form for creating new reports is loaded and displayed. Kindly note the form fields 'Reporting Entity ID' and 'MLRO' are auto-populated and cannot be changed. The Reporting Person details are linked to the logged in user details. Kindly note that all fields denoted with an asterisk (*) in the goAML are mandatory and must be completed in order to submit the report. Additional fields that are not denoted with an asterisk, are mandated. Please refer to the Business Rejection Rules (BRRs) for more information.

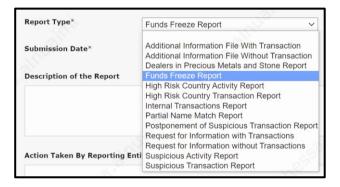




3.2.2 Select the Report Type

The report type to be submitted can be selected from the 'Report Type' drop-down menu.

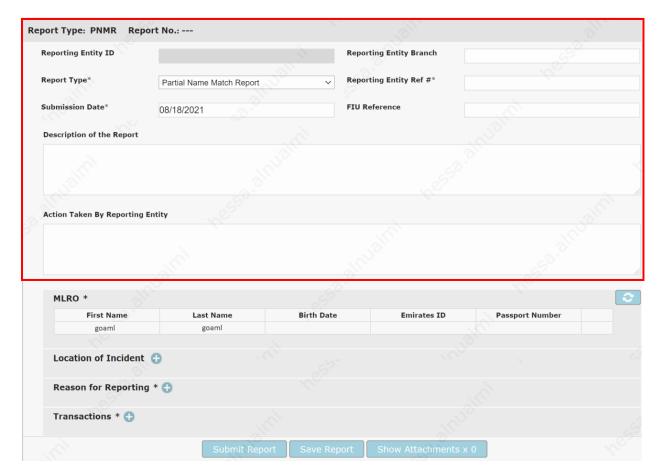
• To submit a report, open the 'Report Type' drop-down menu and select the type of the report you want to file, "Partial Name Match Report" or "Funds Freeze Report".





After selecting the "Partial Name Match Report" or the "Funds Freeze Report" option, the MLRO may now proceed with populating all available details in the Report Cover as depicted below:





- Reporting Entity ID Entity name as per the registration (auto-generated)
 - Report Type* Kindly select the relevant report. "Partial Name Match Report" or "Funds Freeze Report".
- Submission Date* Date of submitting the report to the FIU (auto-generated)
- Description of the Report* Kindly provide a detailed description for the suspicions and reason for submitting this report to the FIU.

- Reporting Entity Branch Branch where the main subject(s) of the report were identified
- Reporting Entity Ref #* Internal report reference number i.e. the reference number assigned to this report within your organization
- FIU Reference <u>Only applicable in the</u>
 <u>case of AIF/RFI/AIFT/RFIT reports</u>. Kindly
 quote the corresponding case number as
 specified in the Message Board
 communication sent by the FIU
- Action Taken by Reporting Entity* The action(s) taken by the reporting entity postidentifying the reason for suspicion/submission



3.2.3 MLRO Details

This section of the report includes full details of the reporting person, which are automatically populated using the details provided during the registration phase.

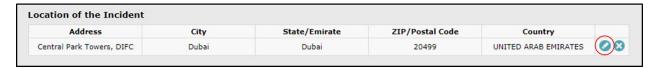


3.2.4 Location of the Incident

Describes the location where the suspicious incident/transaction took place. This is mandatory to avoid rejection of your report.



To edit the location, press the 'Edit' icon.



The "Use an existing Address" button is used to populate Address information that was already captured on the same web session on goAML. Alternatively, the user may fill in other location details as required.



- Type* menu)
- Name of Free Zone (if FZ entity) The City* Name of the city (full form) name of the UAE free zone (if applicable)
- Zip/Postal Code Please provide the PO Country* Name of Country Box/Zip code
- State/Emirate* Please provide the state Comments If any name in full form(or Emirate in case of UAE)
- Type of address (drop-down
 Address* Physical address (details such as street name, office floor, etc.)



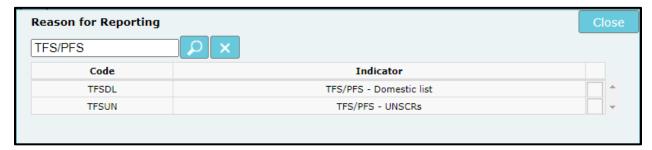
3.2.5 Reason for Reporting

The user is required to select the most appropriate reason for reporting available from the menu selection provided. Multiple reasons may also be provided, if deemed necessary. In order to select the appropriate reason:

Click 'Add' to select the appropriate reason for the report.



Select the reason(s) applicable and then press 'Close'. Alternatively, the user may search for reasons using the search bar available on the top left when expanding the form.



It is imperative that a minimum of one reason for reporting must be selected to avoid rejection of the report by the system. PNMRs and FFRs will be rejected if neither of these two RFRs is selected.

3.2.6 Transactions

If the report contains transaction(s), then the transaction details may be added as follows:

Click 'Add' button to capture transaction details for the report



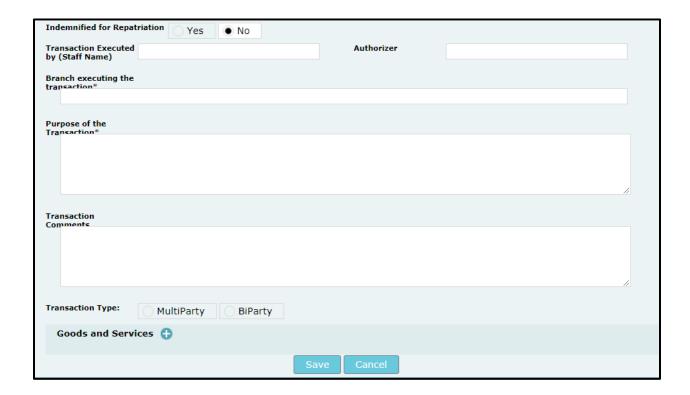
Once the Transaction tab is expanded, a screen opens up that should be populated with the details of the transaction.





- Transaction Ref. Number* Kindly use the auto-generate button adjacent to this field to generate a unique identification number only if the RE is not a Bank/Exchange House.
- Transaction Type* Kindly specify the mode used to conduct the transaction being reported
- Total Amount* (AED) Transaction amount in AED

- Internal Reference Number* Reporting entity's internal transaction reference number
- Late Deposit* Does this transaction account as a late deposit? (Yes or No. to be used by Banks only.
- **Date*** Transaction date





- Indemnified for Repatriation* Kindly specify if the reporting entity has received an indemnity for repatriation. This is only applicable in fraud related STRs.
- **Authorizer** Name of the staff member responsible for authorizing the transaction
- Branch executing the transaction* –
 Branch where the transaction was
 executed
- Transactions Comments Comments (if any)

- Transaction Executed by (Staff Name) Name of the staff member who executed the transaction
- Date of receipt for recall request* (that field will only show if YES was selected for Indemnified for Repatriation) – Kindly mention the date when the reporting entity received the fund recall request

Date of receipt for recall request

 Purpose of the Transaction* – Purpose for executing the transaction as informed by customer

3.2.6.1 Transaction Type



The user will have the option to select 'BiParty' if the transaction involves only two parties, and the option to select 'MultiParty' should one or multiple parties be involved in the transaction.

3.2.6.2 From Type / To Type¹

Transactional reports on goAML are structured as bi-party transactions with a 'From' and 'To' party to every transaction. A transaction report will always have a From (Payee/Remitter/Sender) and To (Receiver/Beneficiary) side which will need to be completed by the user/ MLRO.



¹ This sub-menu will appear only in case the user/ reporting officer selects 'BiParty' in the 'Transaction Type' field.



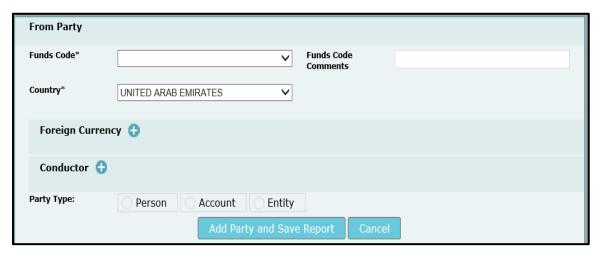
3.2.6.3 My Client / Not My Client²

The MLRO is required to specify within 'From Type' / 'To Type' sub-menu whether the concerned subject is 'My Client' or 'Not my Client'. Regardless whether the MLRO's selection is 'My Client' or 'Not my Client', there must be an account, entity and/or person involved as applicable.

• Click the > 'My Client' radio button > The 'From My Client' button displays > click the 'Add' button



The 'From Party' form will then open, in which the reporting officer will populate the details of the subject who initiated the transaction.



- Funds Code* Please specify the type of funds used
- Funds Code Comments Comments (if any)
- Country* Country where the transaction has originated from

3.2.6.4 Foreign Currency

² For illustrational purposes, the relationship with the subjects of the report here is 'My Client' in order to provide a holistic view on all the fields that need to be completed.



By clicking the '+' icon next to the 'Foreign Currency' sub-menu, the user will expand the form which is applicable to transactions involving the use of foreign currency.



- **Currency Code*** Describes the currency for the transaction
- Amount* Transaction amount in foreign currency
- Exchange Rate* The equivalent of one foreign currency unit in AED at the time of transaction

3.2.6.1 Conductor

By clicking the '+' icon next to the 'Conductor' sub-menu, the user will expand the form which is applicable to transactions initiated by a conductor. A conductor is a person carrying out the transaction,

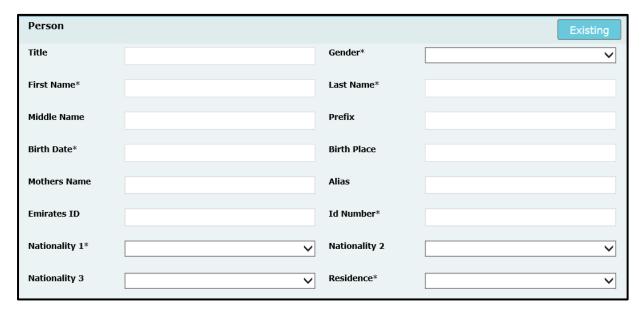


By attempting to add a 'Conductor' to the transaction, the system will generate a 'Person' form, which will be discussed in detail in Section 3.2.6.2.

3.2.6.2 Person

The below screen will be generated once the user has opted to add a Conductor. "**Use an existing Person**" button is used to populate Person information that was already captured on the same web session on goAML.

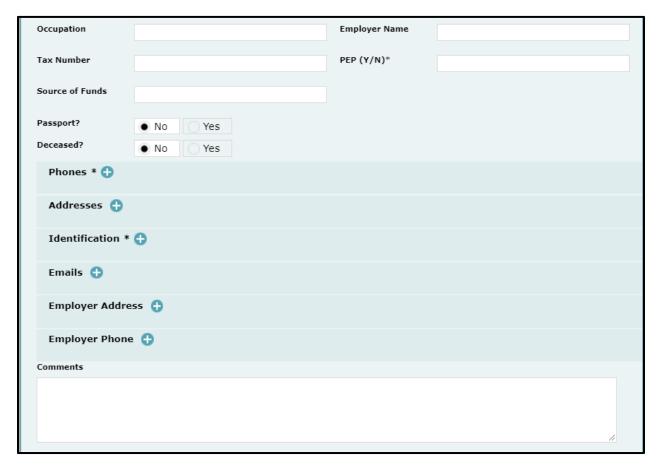




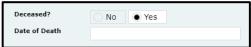
- Title e.g. Mr./Mrs./Dr.
- **Prefix** Prefix Name e.g. Von, Jr.
- Middle Name Middle name of the person Last Name* Last name of the person
- Birth Date (is mandatory for my client) -Date of birth of the person
- Mother's Name Name of the person's mother (if available)
- **ID Number** (is mandatory for my client) ID number. Kindly input the number without using any spaces/hyphens
- Nationality 1 (is mandatory for my client) • First nationality of the person
- Nationality 3 Third nationality of the person

- Gender (is mandatory for my client) Male / Female
- **First Name*** First name of the person
- **Birth Place** Location where the person was born
- Emirates ID Emirates ID number. Kindly input the number without using any spaces/hyphens. This is mandatory for all **UAE** residents
- Alias A known alias for the person (if applicable)
- Nationality 2 Second nationality of the person
- Residence (is mandatory for my client) -Country of residence





- Occupation Known occupation of the subject
- Tax Number Tax number for outside UAE without hyphens/spaces (e.g. FATCA number for US citizens)
- **Source of funds** Primary source of funds used for the reported transaction
- Passport Number* Kindly input the passport number without any spaces/hyphens only in the absence of an Emirates ID
- Deceased Is the person deceased? (Y/N)



- Employer Name Name of the person's current employer
- PEP (Y/ N) (is mandatory for my client) –
 Kindly specify if the person is a politically
 exposed person. Input "Y" or "N"
 accordingly.
- Passport* Kindly select if the passport details are available (Y/N)
- Passport Country* Country of the passport provided



 Date of Death – Date when the person died (applicable only if "Y" was provided in the 'Deceased' field)



<u>Important:</u> While populating the fields detailed above, kindly note that all reporting entities are expected to comply with the following principles in order to avoid rejection of the report by the system:

- ❖ The 'First Name' field will consist of the first name as per the customer's identification. The 'Last Name' field will consist of all the name words present after the first name as per the customer's identification. For example, if the customer's passport has the full name "Mohamad Ali Al-Jaber", then the first name in this scenario would be "Mohamad", while the last name would be "Ali Al-Jaber".
- In case the person is a UAE resident, then the MLRO should fill in both the 'Emirates ID' and 'ID Number' field using the same identification number in the appropriate format. Both fields are mandatory in case of UAE residents.

3.2.6.3 Phone



- Contact Type* Drop-down menu to specify the contact type (e.g. Business, Operational, etc.)
- Country Prefix e.g. 971
- Extension Numeric
 - 3.2.6.4 Address

- Comm. Type* Drop-down menu to specify the communication type (e.g. Landline, Mobile, etc.)
- Number* Kindly enter the number without prefixing "00" or "+" or using any hyphens/spaces
- Comments Comments (if any)





- Type* address type
- Name of Free Zone (if FZ entity) The UAE free zone (if applicable)
- **Zip/Postal Code** Postal code number
- State/Emirate* The state name in full letters (or Emirate in the case of UAE)
- Address* Available Address
- City* City of address
- Country* Country of address
- Comments Comments (if any)

3.2.6.5 Identification



- Type* ID Type is directly related to the country of residence. e.g. if Residence is UAE then ID type should be Emirates ID
- Issue Date* Date of ID issuance
- **Issued By** Issuing Country/Authority
- Comments Comments (if any)
- Number* ID number without any spaces/hyphens
- Expiry Date* Date of ID expiry
- **Issue Country*** Issuing Country



3.2.6.6 Emails



• Email Address – person's email address

3.2.6.7 Employer Address and Employer Phone

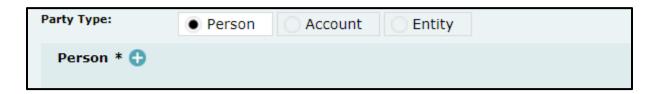


By clicking the 'Add' button on the Employer Address and Employer Phone forms, the website will expand the forms for 'Address' and 'Phones', which can be found in Section 3.2.6.4 and 3.2.6.3 respectively.

3.2.6.8 Party Type

The 'Party Type' refers to the source and destination party in relation to the report being submitted to the FIU. This initiating or receiving party can be either a Person, Account or Entity, and/or a combination of these. This means the transaction source can be either a Person, Account or Entity. Similarly, the destination party can be either a Person, Account or Entity.

3.2.6.9 Party Type: Person

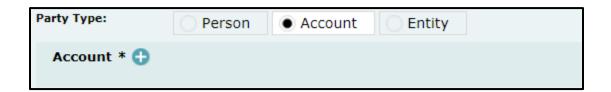


Where the subject initiating or receiving the transaction is a person, clicking the '**Person**' radio button will generate the form discussed in Section 3.2.6.2.



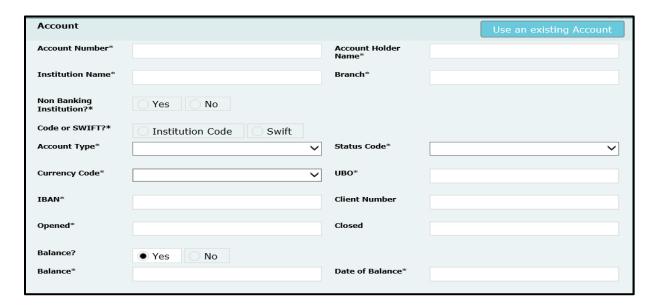
Additionally, the user will find multiple options to populate information including phones (is mandatory for **My Client**), addresses, identification (is mandatory for **My Client**), emails, employer address and phone, which are discussed in detail in Sections 3.2.6.3 - 3.2.6.4 - 3.2.6.5.

3.2.6.10 Party Type: Account



Where the transaction was initiated or received through an account, clicking the 'Account' radio button will generate the respective form.

The "Use an existing Account" button can be leveraged to populate Account information that was already captured on the same web session on goAML.



- Account Number* Account number without any spaces/hyphens
- Institution Name* Name of the bank where the account is maintained
- Non Banking Institution* Is the mentioned account held in a bank or otherwise (Y/N)
- Account Holder Name* Account holder name
- Branch* (is mandatory for my client) –
 Branch where the account is maintained
- Code or Swift* Mention the swift of the code of the bank maintain this account



- Account Type (is mandatory for My Client) – Drop-down menu for type of account
- Currency Code (is mandatory for My Client) – Currency of the account
- IBAN IBAN as per standard format (no spaces/hyphens)
- Opened* Date of account opening
- Balance?* Credit / Debit or Zero balance of the account at the time of reporting.
- Date of balance* Date when the balance was recorded in this report

- Status Code (is mandatory for My Client)
 Account status when transaction was initiated
- UBO* Name the beneficial owner of the account
- Client Number Client Number as per reporting entity's records
- Closed Date of account closure
- Balance* (if yes radio button selected) –
 The current balance amount in AED



Clicking the 'Add' button generates the 'Entity' form, which is discussed in detail in Section 3.2.6.11.



Clicking the 'Add' button generates the 'Signatory(ies)' form. This form will be mandatory in the case of reports involving accounts that are classified as 'My Client' in respect to the reporting entity.



- **Is Default?*** Identifies the primary/default account holder. Only one signatory may be marked as default account holder, the rest should have different roles
- **Role*** The role of the signatory (e.g. Beneficiary, Account Holder)
- Person* populates the 'Person' form discussed in Section 3.2.6.2

<u>Important:</u> When account information is entered in which the account holder is a person, then the user is required to enter all involved signatories. In the case, the account holder name is an



entity name, then the user is required to populate the **Entity** details. Kindly note that for instances where an account has multiple signatories, all of the signatory details need to be captured.



- **UBO Comments** Any remark(s) concerning the beneficial owner of the account
- **Comments** If any

For example, if the primary account holder is a minor, it is recommended that you capture all details pertaining to transactions being conducted on behalf of minors through the above fields. This would include all relevant relationship details between the conductor of the transaction and the minor involved.

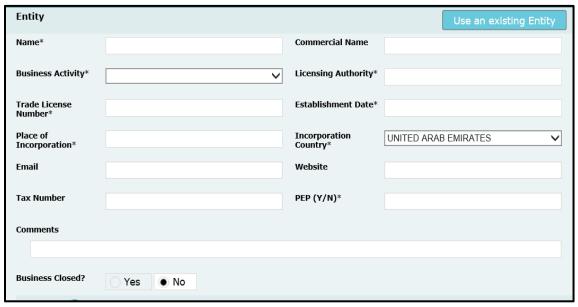
3.2.6.11 Party Type: Entity



Where the transaction was initiated through an Entity, clicking the 'Entity' radio button will generate the respective form.

The "Use an existing Entity" button is used to populate Entity information that was already captured on the same web session on goAML.





- Name* Legal name as per documentation •
- Business Activity (is mandatory for My Client) - Business activity of entity (dropdown
- Trade License Number (is mandatory for My Client)
- Place of incorporation Kindly specify the city (emirate in case of a UAE entity)
- Email Registered email for the entity (if Website Website for the entity (if any) any)
- without hyphens/spaces(e.g. **FATCA** number for US citizens)
- Comments Comments (if any)

- **Commercial Name** Commercial name as per documentation
- Licensing Authority (is mandatory for My Client) - Regulatory authority responsible for licensing the entity
- Establishment Date (is mandatory for My Client) - Date when entity was established
- **Incorporation Country** (is mandatory My Client) - Country where the entity was incorporated (drop-down)
- Tax Number Tax number for outside UAE PEP (Y/N) (is mandatory for my client) Kindly specify if the person is a politically exposed person. Input "N" accordingly.



Clicking the 'Add' button generates the 'Phones' form, which is discussed in detail in Section 3.2.6.3.





Clicking the 'Add' button generates the 'Addresses' form, which is discussed in detail in Section 3.2.6.4. Kindly note this section is mandatory only when the subject entity is classified as 'My Client'.

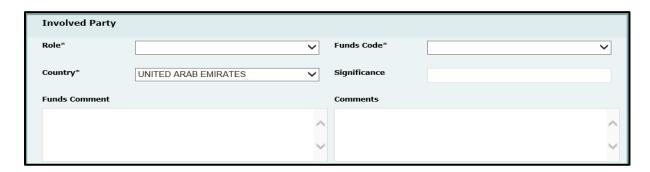
Controlling Person(s)/ Beneficial Owner(s) * 🕒

Clicking the 'Add' button generates the 'Controlling Person(s)/ Beneficial Owner(s)' form, which is similar to the form found in Section 3.2.6.2. Kindly note this section is mandatory only when the subject entity is classified as 'My Client'.

3.2.6.12 Involved Parties³



When there are multiple parties involved in the report, clicking the 'Add' button generates the 'Involved Parties' form. This will be populated if the MLRO selects 'Multiparty'



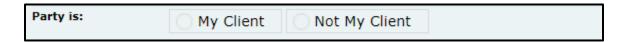
- Role* Nature of association with the Funds Code* The type of funds transaction
- Country* Country of the involved party Significance Rate the significance of the (drop-down menu)
- Funds comment Comments on use of Comments Comments (if any) funds (if any)
- concerned subject from 0 10 (0 being the lowest and 10 being the highest score)

³ The 'Involved Parties' form will be shown only in the case 'MultiParty' is selected in the 'Transaction Type' field.





Clicking the 'Add' button generates the 'Foreign Currency' form, which is discussed in detail in Section 3.2.6.4.

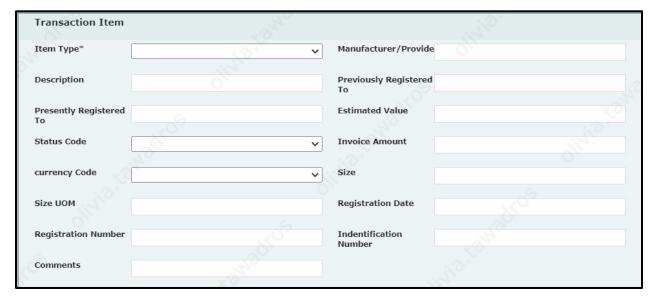


The web form will then ask whether the reported subject is a client of the reporting institution or otherwise, as discussed in-depth in Section 3.2.6.1.

3.2.6.13 Goods and Services



By clicking the 'Add' button on the 'Goods and Services' form, the website will expand the corresponding form applicable to transactions where the exchange of goods and service was used.



- Item Type* The type of item (e.g. Vehicle) Manufacturer Item maker (e.g. if the item
 - is a car BMW)
- Luxury Car)
- Description Description of the item (e.g. Previously Registered To Name of previous owner



- current owner
- Hired)
- Currency Code Used to report service Size Size of the item conducted in foreign currency
- square meters, carat)
- number (e.g. Car VIN Number)
- **Comments** If Any

- Presently Registered To Name of Estimated Value Estimated value of the item
- Status Code Stats code (e.g. Bought, Invoice Amount Value paid for the item as shown on the invoice (value must be in AED) - Mandatory for DPMSRs only
- Size UOM Unit of measurement (e.g. Registration Date Official registration date (in MM/DD/YYYY format)
- Registration Number Official registration Identification Number Any number that can identify the item (e.g. Car Plate Number)



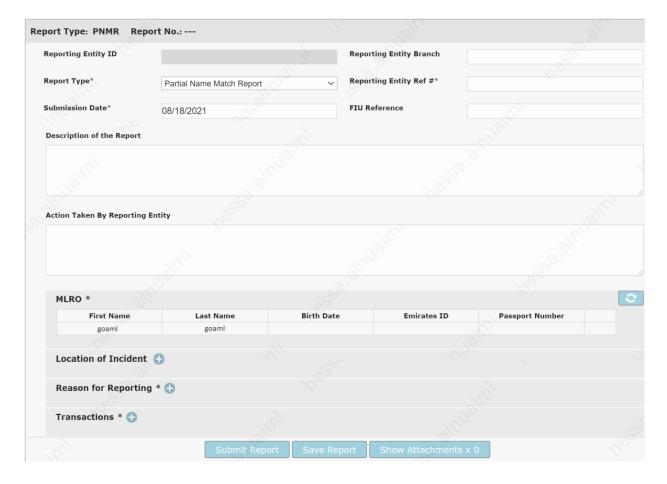
Clicking the 'Add' button generates the 'Addresses' form, which is discussed in detail in Section 3.2.6.7.



• Status Comments – (If any)



3.3 Saving / Submitting the Report



- Submit Report Reports can be submitted using the Submit Report Button.
- Save Report Save the reports for editing later.
- Show Attachments x 0 documents can only be attached after saving the report, this button must be used to attach documents such as identification document (ID), proof of address, deposit slips, multimedia files and client information. Please note that each attachment should be a maximum of 5 MB and a total of 20 MB is allowed per report. Attachment file names should be short and should not contain any special characters.

It is important to note that documents are mandatory for submitting PNMRs and FFRs to prove the potential name match and/or proof of fund freeze.

For the full list of **Business Rejection Rules**, please refer to the hyperlink on the goAML web homepage named the same.